R T S

Radio Technology Somfy

Telis 4 RTS

Operating and installation guide

HOME MOTION BY somfy.

Contents

Somfy's expertise delivers satisfaction guaranteed.

Thank you for choosing a Somfy Telis 4 RTS .

Before installing and using the Telis 4 RTS, please read this guide carefully.

Somfy solutions animate your windows and entrances to bring your whole house alive. Somfy solutions are designed so that everyone can enjoy the benefits of the products in their home, based on their specific requirements.

In this guide, the term 'product' can include your awning, blind, curtain, garage door, gate, projection screen, roller shutter.

Well thought-out and easy to use, Somfy solutions are one of life's little daily pleasures, making home life more enjoyable.

1. Brief introduction to the Telis 4 RTS remote control

1.1 What is the Telis 4 RTS for?

The Telis 4 RTS is a wireless radio remote control compatible only with products fitted with Radio Technology Somfy (RTS): roller shutter motors, awning motors, etc.

The Telis 4 RTS makes it possible to control several products individually or all at the same time using just this one remote control handset. This is made possible by the Telis 4 RTS using a 5 channel radio system, each channel being identified by the indicator lights. The Telis 4 RTS also makes it possible to control several products at once.

1.2 A few definitions

Installation

All of the Radio Technology Somfy products a house is equipped with.

Favourite position:

The favourite position is your ideal position for your product in certain common situations, for example, your awning partially extended when you are dining beneath it in summer but don't want to deprive your houseplants of sunlight; shading your computer screen from glare by partially closing your interior window blinds/curtains etc.

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2. Safety - Important information

2.1 Installation and commissioning

Before installing and using the Telis 4 RTS, please carefully read these instructions, which describe how to install, commission and operate the Telis 4 RTS.

Never begin installing without first checking the compatibility of the Telis 4 RTS with the associated equipment and accessories.

Any incorrect use will invalidate the warranty and Somfy's liability.

2.2 Operating

- Somfy recommends that at least one control point is located close to the product or group of products.
- Do not allow children to play with the fixed control points. Keep remote controls out of the reach of children.
- Monitor the product (especially roller shutter/awning/garage door/gate) while it is moving, especially during commissioning of the Telis 4 RTS, and keep people at a distance until the product is completely closed.
- Make sure the power supply to the product is turned off before any maintenance operation in the vicinity of the product (for example, when cleaning windows near your blind).
- Avoid moving the product if ice has formed in it, unless the motor is fitted with anti-freeze protection.
- Do not leave the Telis 4 RTS behind a window in full sunlight: the Telis 4 cannot withstand temperatures greater than 60°C.
- Do not leave the Telis 4 RTS in a car in winter.
- Do not immerse or soak the Telis 4 RTS in any liquid.
- Only use maintenance products recommended by Somfy.
- Frequently check the product (e.g. awning) to detect any defects in balance or any signs of wear. Do not use the product if a repair or adjustment is required.

2.3 Environment

Damaged electrical or electronic products, such as used batteries, should not be disposed of with household waste. Please take them to a collection point or an approved centre to ensure they are recycled correctly.

3. Content of the kit and tools required

3.1 List of parts

- Before starting installation and commissioning of the Telis 4 RTS, check that all parts listed in the table below are present in the correct quantity (Q):

No.	Components	Q.
1	Telis 4 RTS remote control	1
2	Mounting pin	1
3	Bracket	1
4	Plug	1
5	Screw	1
6	Identification sticker	1
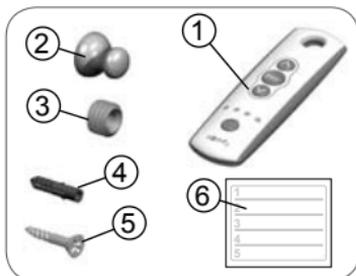
3.2 Tools required

- Appropriate screwdriver for the screws to be used
- Insulated flathead electricians screwdriver
- Drill and drill bit
- Pencil

4. The Telis 4 RTS in detail

4.1 Components

A. Up button

B. STOP/my button

C. Down button

D. Indicator lights

E. Selection Button

F. PROG button
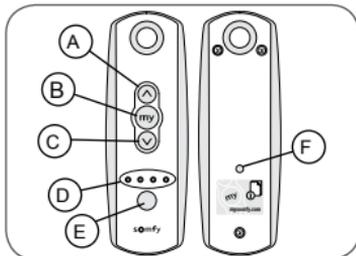
4.2 Technical data

Dimensions in mm (H x w x d):

   Pure model: 134 x 41 x 21 mm

   Lounge, Silver, Patio models: 145 x 49 x 22 mm

Operating temperature: 0°C to + 60°C

Protection rating: Inside use, in a dry room - IP 30

Frequency: 433.42 MHz

Range: 20 m through two concrete walls; 200 m in open space

Battery: 3 V, type CR 2430

5. How does the Telis 4 RTS operate?

5.1 Channels and indicator lights

5.1.1 Description

The Telis 4 RTS allows independent or simultaneous control of different products.

This functionality is possible thanks to a 5 channel system, identified by indicator lights: each channel corresponds to an individual remote control and is associated with one or several indicator lights.

Each channel is independent and controls a product or group of products. Navigation between the 5 channels is carried out using the Selection button (E).

5.1.2 Channel identification

The first 4 channels are each represented by an indicator light, the fifth channel by all 4 indicator lights:

• Channel 1: the first indicator light is on,

• Channel 2: the second indicator light is on,

• Channel 3: the third indicator light is on,

• Channel 4: the fourth indicator light is on,

• Channel 5: all four indicator lights are on.

Channel 1: ☀ ∘ ∘ ∘

Channel 2: ∘ ☀ ∘ ∘

Channel 3: ∘ ∘ ☀ ∘
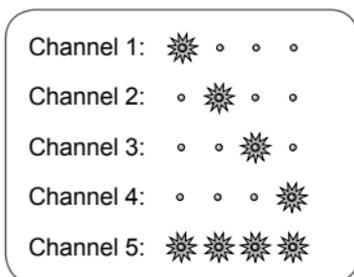
Channel 4: ∘ ∘ ∘ ☀

Channel 5: ☀ ☀ ☀ ☀

5.1.3 Channel selection

The Selection button (E) allows navigation between the 5 channels:

- Press the Selection button (E) to select the indicator light that corresponds with the required channel, the channel for the product to be controlled:

  ► The indicator light will come on for a few seconds and then turn off.

- Press one of the three buttons, Up/STOP/Down to control the operations.

Note: the Telis 4 RTS will store the last channel activated. Press the Selection button (E), the indicator light of the last channel used will light up.
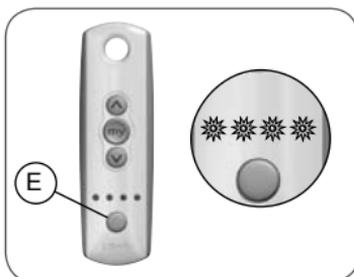
5.2 Choice of products to be controlled

Note:

This section is illustrated with a specific example to explain the operation of the Telis 4 RTS and its channels. The blinds identified here can be replaced with roller shutters or a combination of blinds and roller shutters.

5.2.1 Context of use

To facilitate explanations, we will use a group of 4 blinds in a home of the following types:

- Kitchen blind,
- Study blind,
- Living Room blind No.1 called Living Room bind 1,
- Living room blind No.2 called Living Room blind 2.

Each of these blinds are fitted with an individual control point.

The purpose in installing the Telis 4 RTS is to be able to control these 4 blinds independently but also on certain occasions all 4 blinds at the same time.

In order to control these 4 blinds with the Telis 4 RTS, each blind must be allocated a channel and then all 4 blinds allocated to the fifth channel.

5.2.2 Allocating a channel to a blind

Note: This step is to choose which channel to allocate to which product. It is not to make the allocation itself.

- Choosing which channel to associate to which blind:
  - Channel 1: Kitchen Blind
  - Channel 2: Study Blind
  - Channel 3: Living Room Blind 1
  - Channel 4: Living Room Blind 2
  - Channel 5: all 4 Blinds - Kitchen, Study, Living Room 1 and Living Room 2.
- Add these names to the identification sticker.
- Apply the sticker to the back of the Telis 4 RTS as a guide.

1 Kitchen
2 Study
3 Living Room 1
4 Living Room 2
5 Kitchen, Study, Living Room 1 and 2
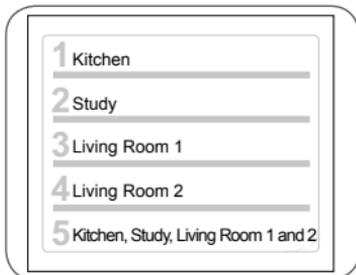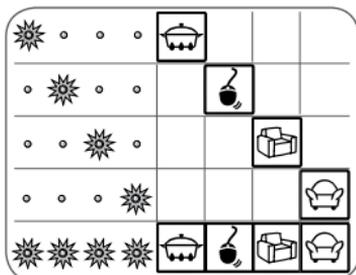
5.2.3 How can the Telis 4 RTS be associated to each blind?

Note: A channel is associated with a blind individually.

Kitchen Blind on channel 1

- Identify the original control point associated with the Kitchen blind.
- Press the PROG button on the original control point (refer to the section "Adding a new Telis 4 RTS") until the blind moves briefly.
- Press the Selection button (E) to light up the first indicator light (channel 1).
- Briefly press the PROG button (F) located on the back of the Telis 4 RTS:
  - ▶ The blind will perform a second brief movement to indicate the new Telis 4 RTS is programmed.
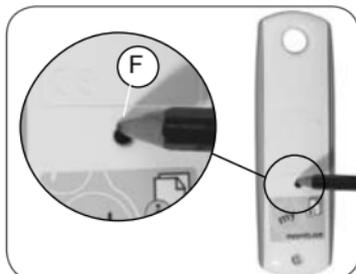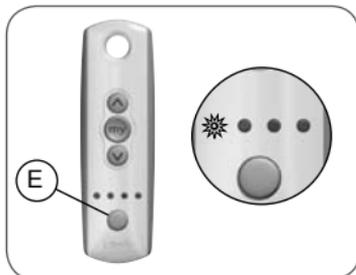
Study Blind on channel 2

- Identify the original control point associated with the Study blind.
- Press the PROG button on the original control point (refer to the section "Adding a new Telis 4 RTS") until the blind moves briefly.
- Press the Selection button (E) to light up the second indicator light (channel 2).
- Briefly press the PROG button (F) located on the back of the Telis 4 RTS:
  - ▶ The blind will perform a second brief movement to indicate the new Telis 4 RTS is programmed.
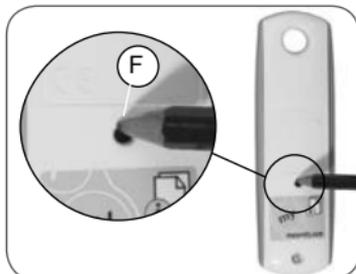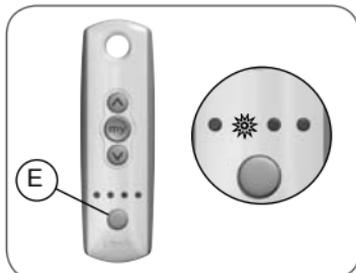
Living Room Blind 1 on channel 3

- Identify the original control point associated with the Living Room 1 blind.
- Press the PROG button on the original control point (refer to the section "Adding a new Telis 4 RTS") until the blind moves briefly.
- Press the Selection button (E) to light up the third indicator light (channel 3).
- Briefly press the PROG button (F) located on the back of the Telis 4 RTS:
  - ▶ The blind will perform a second brief movement to indicate the new Telis 4 RTS is programmed.
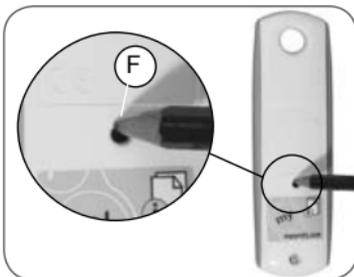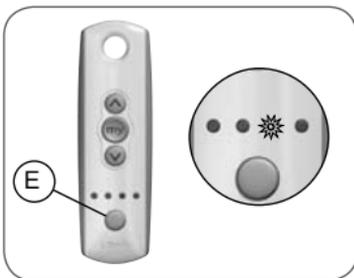
Living Room Blind 2 on channel 4

- Identify the original control point associated with the Living Room 2 blind.
- Press the PROG button on the original control point (refer to the section "Adding a new Telis 4 RTS") until the blind moves briefly.
- Press the Selection button (E) to light up the fourth indicator light (channel 4).
- Briefly press the PROG button (F) located on the back of the Telis 4 RTS:
  - ▶ The blind will perform a second brief movement to indicate the new Telis 4 RTS is programmed.
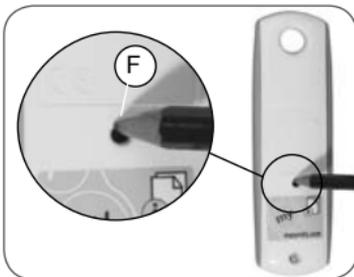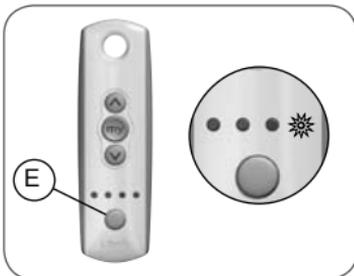
4 Blinds (Kitchen, Study, Living Room 1 and 2) on channel 5

- Press the PROG button of the original Kitchen blind control point until the Kitchen blind moves briefly.
- Press the Selection button (E) to light up all 4 indicator lights (channel 5).
- Briefly press the PROG button (F) located at the rear of the Telis 4 RTS until the blind moves briefly a second time.
- Press the PROG button of the original Study blind control point until the Study blind moves briefly.
- Press the Selection button (E) to light up all 4 indicator lights (channel 5).
- Briefly press the PROG button (F) located at the rear of the Telis 4 RTS until the Study blind moves briefly a second time.
- Press the PROG button of the original Living Room 1 blind control point until the Living Room 1 blind moves briefly.
- Press the Selection button (E) to light up all 4 indicator lights (channel 5).
- Briefly press the PROG button (F) located at the rear of the Telis 4 RTS until the Living Room 1 blind moves briefly a second time.
- Press the PROG button of the original Living Room 2 blind control point until the Living Room 2 blind moves briefly.
- Press the Selection button (E) to light up all 4 indicator lights (channel 5).
- Briefly press the PROG button (F) located at the rear of the Telis 4 RTS until the Living Room 2 blind moves briefly a second time.
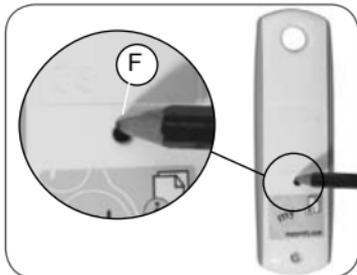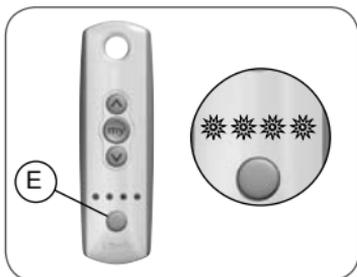
- Press the Up button:
  ▶ All 4 blinds will move upwards.

6. Adding a new Telis 4 RTS

6.1 Identifying the original control point

6.1.1 Installation recommendations

- To add a Telis 4 RTS, use the control point linked to the product which controls only this product: pressing the Down or Up button only causes movement of the product to which the new Telis 4 RTS must be connected.

Caution! If there is no longer a control point linked to the product (all the control points are broken or have been lost), contact the Somfy assistance service.

N.B.: These instructions only describe the installation procedure for an additional Telis 4 RTS of the "individual control" type. Refer to the instructions for advanced functions available on the Internet (address on the back cover of these instructions) to install a control referred to as "group control".

- On some roller products, inputs in programming mode and the addition or deletion of a control point are signalled by a series of beeps emitted by the motor. On other products, this is signalled by a brief movement of the product.

Caution: If the product does not emit a beep or make a brief movement, please contact the Somfy assistance service.

- Place the product in the midway position before installing the new Telis 4 RTS so that the movements can be easily seen.

6.1.2 Original control points

- Find the original control point in the list below and refer to the paragraph given to add the new Telis 4 RTS:

  1) Control point fixed to the wall with a single button, called a One-touch point, see paragraph 6.2;

  2) Control point fixed to the wall with Up/STOP/Down buttons, called a Point with Up/STOP/Down buttons, see paragraph 6.3;

  3) Programmer type control point, called a Timer (3), see paragraph 6.4;
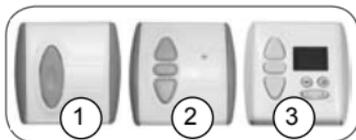
4) Situo control point fixed to the wall, see paragraph 6.5;

5a) Telis 1 RTS remote control, see paragraph 6.6 ;

5b) Telis Soliris RTS remote control, see paragraph 6.6;

6a)Telis 4 RTS remote control, see paragraph 6.7;

6b) Telis Soliris RTS remote control, see paragraph 6.7.
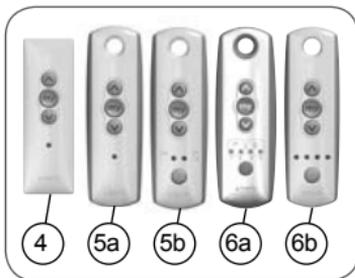
6.2 One-touch point

Move close to the product to install the new Telis 4 RTS.

6.2.1 Identifying the model

- Check that the original control point has an elongated button.
- Bring the product to the midway position.
- Remove the front cover from the one-touch point:

One-touch point with a white and grey front cover

- Gently remove the front cover with a flat, pointed tool (such as a flathead screwdriver) where the white section and the grey section join.
- Lever it and lift the cover, without using force, to detach the mounting lugs from the front cover.

One-touch point with a white front cover

- Lever it with a flat, pointed tool (such as a flathead screwdriver), without using force, around the upper section of the front cover to detach it from its mounting.

- Turn the front cover over to find out the model:
    - If there is a metal plate inscribed PROG next to the battery: model A.
    - If there is no metal plate inscribed PROG next to the battery: model B.
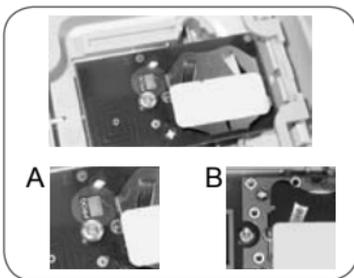
6.2.2 Adding the Telis 4 RTS

Model A:

- Make a contact between the PROG metal plate on the electrical circuit and the battery bracket using a flathead screwdriver, until the product moves briefly (or there is a series of 3 beeps): the programming function is activated for approximately 2 minutes.
- Take the new Telis 4 RTS.
- Press the Selection button (E) to light up the indicator light that corresponds to the channel to which the product will be associated.
- Press the PROG button (F) on the new Telis 4 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 4 RTS is stored.

- Press the Down button on the new Telis 4 RTS:
    - If the product is lowered, the Telis 1 RTS is operational.
    - If the product does not move, contact the Somfy assistance service.
- Replace the original control point front cover:

One-touch point with a white and grey front cover
- Insert the mounting lugs into their notches on one side of the front cover.
- Press on the other side until it clicks, to fix the front cover in its bracket.

One-touch point with a white front cover
- Refit the front cover on its bracket.

Model B:
- Remove the battery from the original control point using a plastic object.
- Press on the centre section of the one-touch point button.
- Refit the battery in the base of its bracket (with text legible).
- Press the button again until the product moves briefly (or there is a series of 3 beeps): the programming function is activated for approximately 2 minutes.
- Take the new Telis 4 RTS.
- Press the Selection button (E) to light up the indicator light that corresponds to the channel to which the product will be associated.
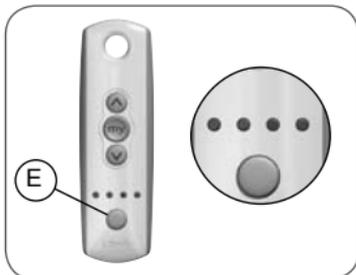
- Press the PROG button (F) on the new Telis 4 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 4 RTS is stored.
- Press the Down button on the new Telis 4 RTS:
    - If the product is lowered, the Telis 1 RTS is operational.
    - If the product does not move, contact the Somfy assistance service.
- Refitting the front cover:
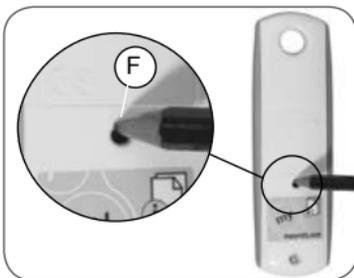
One-touch point with a white and grey front cover:
    - Insert the mounting lugs into their notches on one side of the front cover.
    - Press on the other side until it clicks, to fix the front cover in its bracket.

One-touch point with a white front cover:
    - Refit the front cover on its bracket

6.3 Point with Up/STOP/Down buttons

Move close to the product to install the Telis 4 RTS.

6.3.1 Checking the compatibility

- Bring the product to the midway position.
- Cut off the mains power supply or detach the battery connected to the motor (eg for a battery operated roller blind).
- Remove the front cover:
    - Gently remove the front cover with a flat, pointed tool (such as a flathead screwdriver) where the white section and the grey section join.
    - Lever it and lift the cover, without using force, to detach the mounting
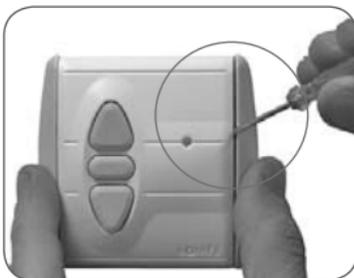
lugs from the front cover.

- Turn the front cover over: the PROG button is located next to the battery (b).

Caution! If after removing the front cover, no PROG button is found, this means that the control point is not compatible: the Telis 4 RTS cannot be linked to the product.

6.3.2 Adding the Telis 4 RTS

- Switch the mains power supply back on or reconnect the battery to the motor.
- Press the PROG button (b) on the original control point until the product moves briefly (or a series of 3 beeps is emitted): the programming function is activated for approximately 2 minutes.
- Take the new Telis 4 RTS.
- Press the Selection button (E) to light up the indicator light that corresponds to the channel to which the product will be associated.
- Press the PROG button (F) on the Telis 4 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 4 RTS is stored.
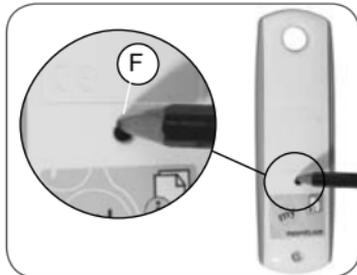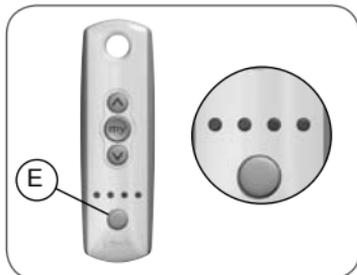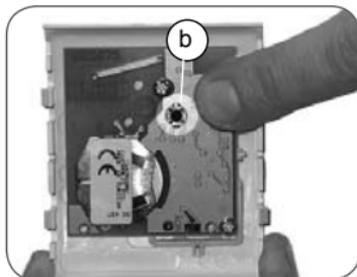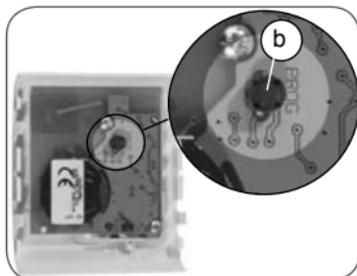
- Press the Down button on the new Telis 4 RTS:
  - If the product is lowered, the Telis 4 RTS is operational.
  - If the product does not move, contact the Somfy assistance service.
- Replace the original control point front cover:
  - Insert the mounting lugs into their notches on one side of the front cover.
  - Press on the other side until it clicks, to fix the front cover in its bracket.

6.4 Timer

Move close to the product to install the Telis 4 RTS.

6.4.1 Checking the compatibility

- Bring the product to the midway position.
- Cut off the mains power supply or detach the battery connected to the motor (eg for a battery operated roller blind).
- Remove the front cover:
  - Lever it with a flat, pointed tool (such as a flathead screwdriver), without using force, around the upper section of the front cover to detach it from its mounting.
  - The PROG button is located on top of the screen and is shaped like a tab (c).
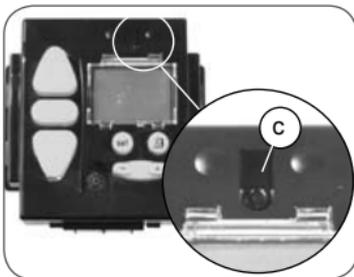
Caution! If after removing the front cover, no PROG button is found, this means that the control point is not compatible: the Telis 4 RTS cannot be linked to the product.

6.4.2 Adding the Telis 4 RTS

- Switch the mains power supply back on or reconnect the battery to the motor.
- Press the tab (c) until the product moves briefly (or there is a series of 3 beeps): the programming function is activated for approximately 2 minutes.
- Take the new Telis 4 RTS.
- Press the Selection button (E) to light up the indicator light that corresponds to the channel to which the product will be associated.
- Press the PROG button (F) on the new Telis 4 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 4 RTS is stored.
- Press the Down button on the new Telis 4 RTS:
  - If the product is lowered, the Telis 4 RTS is operational.
  - If the product does not move, contact the Somfy assistance service.
- Replace the original control point front cover:
  - Insert the front cover on its bracket, allowing the buttons to come through their housings.
  - Press the front until it clicks, to fix the front cover in its bracket.
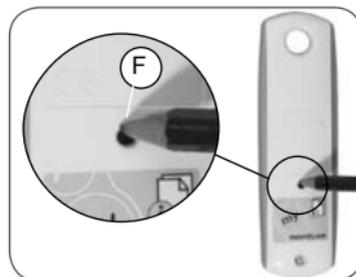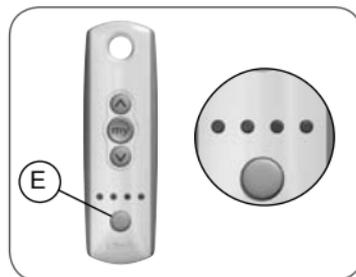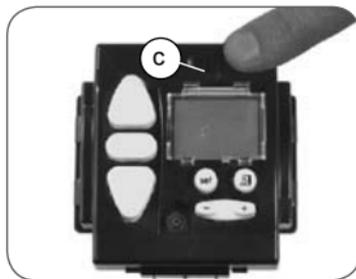
6.5 Situo control point

Move close to the product to install the Telis 4 RTS.

6.5.1 Adding the Telis 4 RTS

- Bring the product to the midway position.
- Remove the front cover from the Situo:
    - Gently remove the front cover with a flat, pointed tool (such as a flathead screwdriver) around the lower section.
    - Lever it and lift the cover, without using force, to detach the mounting lugs from the front cover.
    - Turn the front cover over: the PROG button is located next to the battery (d).
- Press the PROG button (d) on the Situo until the product moves briefly (or a series of 3 beeps is emitted): the programming function is activated for approximately 2 minutes.
- Take the new Telis 4 RTS.
- Press the Selection button (E) to light up the indicator light that corresponds to the channel to which the product will be associated.
- Press the PROG button (F) on the new Telis 4 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 4 RTS is stored.
- Press the Down button on the new Telis 4 RTS:
    - If the product is lowered, the Telis 4 RTS is operational.
    - If the product does not move, contact the Somfy assistance service.

- Replace the Situo front panel:
  - Insert the mounting lugs in their notches.
  - Press the lower section until it clicks, to fix the front cover in its bracket.

6.6 Telis 1 RTS/Telis Soliris RTS remote controls

The Telis 1 RTS has one indicator light (5a) and the Telis Soliris RTS has two indicator lights (5b).

If the original remote control has more than two indicator lights, refer to the section "Telis 4 RTS/Telis 4 Soliris RTS remote controls".

Move close to the product to install the Telis 4 RTS.

6.6.1 Adding a new Telis 4 RTS

- Bring the product to the midway position.
- Turn the original Telis over: the PROG button (g) is located on the rear panel.
- Press the PROG button (g) with the tip of a pencil until the product moves briefly (or a series of 3 beeps is emitted): the programming function is activated for approximately 2 minutes.
- Take the new Telis 4 RTS.
- Press the Selection button (E) to light up the indicator light that corresponds to the channel to which the product will be associated.

- Press the PROG button (F) on the new Telis 4 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 4 RTS is stored.
- Press The Down button on the new Telis 4 RTS:
  - If the product is lowered, the Telis 4 RTS is operational.
  - If the product does not move, contact the Somfy assistance service.

6.7 Telis 4 RTS/Telis 4 Soliris RTS remote controls

The Telis 4 RTS (6a) and Telis 4 Soliris RTS (6b) have 4 indicator lights.

Move close to the product to install the Telis 4 RTS.

6.7.1 Adding a new Telis 4 RTS

- On the original Telis, select the indicator light which controls the product only, with button (f).
- Bring the product to the midway position.
- Turn the original Telis over: the PROG button (g) is located on the rear panel.
- Press the PROG button (g) with the tip of a pencil until the product moves briefly (or a series of 3 beeps is emitted): the programming function is activated for approximately 2 minutes.
- Take the new Telis 4 RTS.

- Press the Selection button (E) to light up the indicator light that corresponds to the channel to which the product will be associated.
- Press the PROG button (F) on the new Telis 4 RTS briefly with the tip of a pencil: the product will make another brief movement (or emit a series of 8 beeps) to indicate that the new Telis 4 RTS is stored.
- Press the Down button on the new Telis 4 RTS:
  - If the product is lowered, the Telis 4 RTS is operational.
  - If the product does not move, contact the Somfy assistance service.

7. Replacing a lost or broken control point

If the original control point is lost or broken, there are two possible situations:

• the lost or broken control point is the only control point for the product,
• the lost or broken control point is not the only one which controls the product.

7.1 Sole control point lost or broken

Contact the Somfy assistance service so they can provide guidance for the replacement of the sole lost or broken control point.

7.2 One lost or broken control point amongst others

- Find one of the control points linked to the product.
- Follow the steps described in the section "Adding the Telis 4 RTS" according to the control point model.

Note: If, after having followed this operation, there is not a brief movement (or a series of beeps) from the product, contact the Somfy assistance service so they can provide guidance for the replacement.

8. Mounting the bracket

Somfy advises that the Telis 4 RTS is installed in close proximity to the product to which it is linked, to avoid it having to perform any unnecessary searches.

The minimum distance which must be kept between the two RTS control points is: 30 cm.

- Drill a 6mm diameter hole.
- Push in the plug (4).
- Fix the bracket (3) with the screw (5).
- Screw the mounting pin (2) on the bracket (3).
- Hook the Telis 4 RTS (1) onto the mounting pin (2).

Note: Do not attach the Telis 4 RTS to a metal surface.
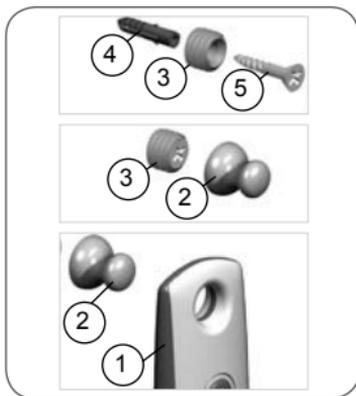
9. Everyday use of the Telis 4 RTS

9.1 Channel selection

- Press the selection button (E) to turn on the indicator light that corresponds to the product or group of products to be controlled.
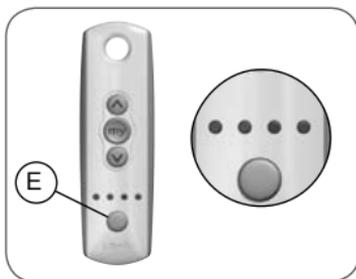
9.2 Up and Down buttons

- Press the Up button (h): the product moves upwards/outwards and automatically stops in the raised/open position.
- Press the Down button (i): the product moves downwards/inwards and automatically stops in the lowered/closed position.
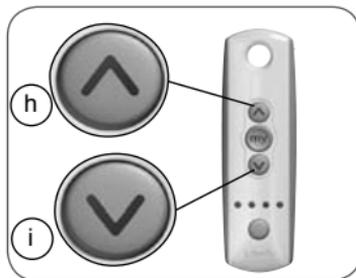
To move from the Up to the Down direction (and vice versa), it is not necessary to press the my button.

9.3 My button

The my button has two functions:

- A STOP function: a brief press of the my button stops the product moving.
- A my function: a brief press of the my button sends the product to the favourite position, if a favourite position has been stored and if the product is stationary.

To find out more about the my function, visit Somfy's website at the following address:

   http://www.somfy.com/mysomfy/
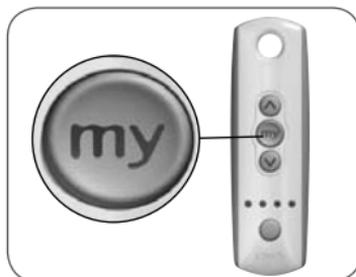
9.4 Replacing the battery

Environmental warning Do not dispose of the used battery with household waste, see paragraph 2.3.

- Unscrew the rear casing of the Telis 4 RTS.
- Push the battery out of its housing with a plastic object.
- Insert a battery with identical specifications, the face marked with a plus (+) and with text legible.Push the battery fully into its housing.

- Screw the rear casing of the Telis 4 RTS back on.
- Press a button on the front panel: if one or all or the indicator lights come on, the battery replacement is correct.

Caution: the Telis 4 RTS will store the last channel activated.

9.5 Maintenance

- Clean the Telis 4 RTS with a damp cloth using multipurpose household or glass cleaning product.
- Never immerse or soak the Telis 4 RTS in any liquid.

10. Problems with the Telis 4 RTS?

Problem	Possible causes	Solutions
The product does not move after a button on the Telis 4 RTS is pressed.	The Telis 4 RTS is too far away from the product to be controlled.	Move it closer to the product and press a button on the Telis 4 RTS again. If it still does not work, replace the battery.
	The Telis 4 RTS battery is weak.	Replace the battery with a battery having identical specifications - see the paragraph: "Replacing the battery".
	The selected channel is not the one that controls the product.	Select the correct channel.
The indicator light on the Telis 4 RTS does not come on.	The Telis 4 RTS battery is weak.	Replace the battery with a battery which has identical specifications - see the paragraph: "Replacing the battery".

Problem	Possible causes	Solutions
The product is raised when the Down button is pressed.	The Telis 4 RTS is held upside down.	Turn the Telis 4 RTS so that the indicator light is below the Up/my/Down buttons.
The product is lowered when the Up button is pressed.	The original control point has a single button.	Contact the Somfy assistance service.
The new Telis 4 RTS cannot be used even after following the procedure step by step.	The new Telis 4 RTS was not linked successfully.	Contact the Somfy assistance service.
The motor does not move or emit any beeps.		Contact the Somfy assistance service.
The Telis 4 RTS controls another product.	A problem occurred whilst linking the Telis 4 RTS.	Contact the Somfy assistance service.

- For any unresolved questions or problems, please contact the Somfy assistance service on the number given on the back cover of this guide.

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